

# CHRIS FILLIO

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## SUMMARY OF EXPERIENCE

- Over seventeen years of experience in all phases of systems development, with specialized experience in analysis, design, construction, testing and support of websites and web-based applications and systems.
- IT Project management experience includes relationship management, project planning and scheduling, resource management, budget development, issues resolution, billing and invoicing, and technical reviews.
- Highly-effective written and oral communicator with proven results.

**Objective:** To secure a position as an IT Project Manager which focuses on successfully managing the organization's web assets and communications. Seeking a dynamic, challenging environment which affords the opportunity to contribute to company goals while concurrently promoting personal growth and leadership.

## TECHNICAL SKILLS

- HP, Sun, Digital (DEC) Alpha, Compaq, Intel, IBM, Dell
- ORACLE, MySQL, Microsoft SQL Server, SYBASE, Microsoft Access, Paradox, DB2
- Linux, UNIX, Apache, Solaris, Microsoft Windows XP/2000/NT 4.0/95, Mac OS7+
- HTML, SQL, XML, PHP, Java, Javascript, Powerscript
- Adobe Photoshop, Adobe ImageReady, Adobe Acrobat, Macromedia Dreamweaver MX, Omniture, Paint Shop Pro, Exact Target, Lyris 9.x, WebEdit Pro, HTML Assistant, Microsoft Suite (Project, Word, Excel, Access, PowerPoint, Outlook, Exchange, Visio), Cybersource, Cybercash, Citrix MetaFrame, Parature, PVCS Version Control Manager, PVCS Tracker, SQA Suite
- Drupal 4.x, CommonSpot Content Server 3.2, Webtrends, WebEx, Livestats, ColdFusion, PowerBuilder NT, Crystal Info, FileZilla, WS-FTP, SSH Secure FTP, Kintera Campaign Server, CapWiz Scorecard, Broadvision

## EDUCATION & TRAINING

**University of Notre Dame:** Bachelor of Arts in Economics; Minor, Computer Applications  
KPMG Consulting Managers' Training Workshop  
KPMG Consulting Advanced Consulting Skills Workshop  
Toastmaster International Leadership Training  
Price Waterhouse MCS Information Technology Training program

## CERTIFICATIONS

Certified Advanced Toastmaster (ATM)  
CommonSpot Content Server 3.2 Content Contributor Certification

## EXPERIENCE

**McClatchy Interactive, Customer Support Department: Project Manager** **2007 - Present**

### Project Management

- Project manager for multiple concurrent software deployment for a Fortune 500 interactive media firm. The enterprise application deployments to 30+ customer sites are projected to save \$500,000 annually.
- Project manager for the company-wide implementation of a proprietary online user registration system utilizing single sign-on functionality, with responsibility of fourteen (14) full-time resources.

**Fillio Consulting: Founder & President**

**2000 - Present**

- Provide web consulting services to numerous private clients. Duties included collection of client requirements, design of initial wireframes and architecture, hosting setup, and content and images creation.
  - Managed the migration of a private client's static website to the CommonSpot 3.2 content management system. The landmark, six-month project involved the migration of over 1100 static pages to a fully-functional,
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dynamic CMS. Maintained client website and edited for content accuracy, enforced website design standards, compiled website statistical reports, and assisted departments with creation, development and promotion of web content.

- Executed online marketing initiatives in conjunction with 90octane, Inc. Effort included targeted keyword buys on a pay-per-click basis with Google and Overture, as well as selected eNewsletter placements. Succeeded in meeting project goal of creating additional online traffic to client website in order to convert visitors to members and donors.

## **Defenders of Wildlife: Web Manager & Director of Online Marketing**

**2003 - 2004**

### **Website management**

- In charge of full management of environmental non-profit's website, children's education website, as well as over 200 sentinel sites and domains within the organization.
- Managed organizational requests for site updates, coordinated major projects for integration within primary and sentinel sites, executed online marketing initiatives, reported and analyzed web statistics, developed staff procedures, conducted site content design and updates, and proofed/edited all web-based content including press releases and bi-weekly e-newsletters to over 450,000 members.

### **Web project management**

- Accountable for project management and launch of the organization's new 501(c)(4) website and CMS-based solution for organization's legislative goals.
- Obligations for the five month project included requirements development, initial site design and architecture, vendor analysis and recommendations, and full site and content development, implementation and deployment. Negotiated with vendors to realize 25% in cost savings over original contract price.

## **The City of Alexandria (Virginia): Web Manager**

**2002 - 2003**

### **Website management**

- Served as the web team lead for the City of Alexandria, a staff dedicated to the development, maintenance and support of the website for a local government with an operating budget in excess of \$373 million. Supervised a team of six people and performed all management functions including resource and task allocation, project budgeting, contractor invoicing, project planning, requirements gathering and analysis, proposal development, and team status meeting and reporting.
- Achieved numerous major objectives, including rewrite of the real estate assessments information search; development, submission and award of RFP for website usability review contract; development of the purchasing department's online bid board; launch of the police department online crime data search; and launch of the Historic Alexandria online shop, the city's first true e-commerce offering.
- Served as chair of the City Website Steering Committee and represented the web team on the IT Commission. Participant in statewide local government user groups aimed at fostering knowledge sharing and best practices.

## **Commerce One/AppNet, Inc.: Project Manager**

**2000 - 2002**

### **Project management**

- Served as the project manager for multiple, concurrent web development and maintenance projects to support the fundraising, membership and educational efforts of The Asia Society, the World Wildlife Fund-UK, Food for the Poor and CARE. Supervised teams of fifteen resources in ongoing maintenance and client support, monthly web traffic reporting, and code/content updates. Total annual project revenues were \$1,000,000.
- Served as project manager for an XML DTD/Schema consultation with The World Bank. Accountable for overall project management including budgeting and financials monitoring, project planning, and supervision of a five-person project team of functional resources and developers. Served as the primary client interface and contact including reviews of all client deliverables. Total revenue was \$140,000 over two months.

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## Systems integration

- Served as the integration manager in developing a private client website that provided customer ordering and transaction processing of the client's products. Performance included researching, selecting, managing and implementing third party vendor software integrated into the custom client solution. Technical environment was Broadvision content manager, CyberSource, Oracle 8I, Java, Javascript, XML, HTML, and Visual Basic.

**KPMG Consulting: Manager**

**1998 - 2000**

**Senior Consultant**

**1993 - 1998**

## Technical Manager

- Served as technical manager in the production implementation, unit/system testing, and post-implementation support of the client/server financial management applications at NASA, a multi-billion dollar Federal agency. Implemented conversion interfaces and server-side components.

## Project Team Lead

- Project team lead for three teams totaling twenty consultants in the development, testing, production implementation, and post-implementation support of the financial management client/server applications at the Mississippi Department of Transportation. Supervised staff and completed critical beta and initial release versions within deadlines.
- Team Leader for GUI development of accounting and cost allocation applications within KPMG's product development group. Also served as team leader for development of all COBOL components of these systems. Supervised over 20 staff, and completed critical beta and initial release versions within project timelines.

**Price Waterhouse: Consultant**

**1990 - 1993**

## Programmer/Analyst

- Developed custom requirements for Integral HRMS DB2 product implementation of the State of Maryland's financial management information system.
- Developed a customized FOXPRO system for the Library of Congress.
- Developed a document imaging system for the State of Wyoming Department of Revenue.

## AWARDS AND RECOGNITIONS

Five-time finisher, Marine Corps Marathon (2000-2003, 2005)

Manager of the Month Award, Commerce One (August 2001)

1st Place, Area 24 International Speech Contest (2001, 2005, 2007)

## OTHER SKILLS, ASSOCIATIONS AND ACTIVITIES

Webmaster, The University of Notre Dame Alumni Association Region 12; Member, Past President & Area Governor of local Toastmasters club; Conversational French; Beginning Spanish; Arlington County Schools tutorial program; Member, Notre Dame Club of Washington, D.C.; High school baseball umpire, 2002-present.